ASBEX ENVIRONMENTAL CONTRACTORS

AODA Customer Feedback Form

The Accessibility for Ontarians with Disabilities Act, 2005 ("AODA") is provincial legislation that aims to achieve a fully accessible Ontario. The Act makes Ontario the first jurisdiction in Canada to develop, implement and enforce mandatory accessibilities standards. It applies to the private, public and volunteer sectors.

Asbex Ltd. values our clients and we strive to meet their needs. We are committed to providing quality goods and services that are accessible to all persons that we serve.

Your feedback is important in helping us improve accessible services at Asbex Ltd. Please take a moment to complete this feedback form and let us know how we are doing.

Date of Visit: _____ Time of Visit: _____

What was the purpose of your / our visit today? _____

Did we respond to your customer services needs today? YES / NO

If no, please explain:

_____
_____
_____
_____

Was our customer service provided to you in an accessible manner? YES / NO

If no, please explain:

_____
_____
_____
_____

Did you have any problems accessing our goods or services? YES / NO

If yes, please explain:

_____
_____
_____
_____

Phone: 613.228.1080
Fax: 613.228.1019
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Ottawa, ON, K1G 3W3
www.asbex.net
A division of Asbex Ltd

Please add any other comments or suggestions you may have:

_____
_____
_____
_____
_____
_____
_____
_____

Please provide us with your contact information below (optional):

(Any personal information collected is pursuant to Ontario Regulation 429/07, the Accessible Standards for Customer Service, and will be used strictly for the purpose of responding to your feedback)

Full Name: _____

Mailing Address: _____

Telephone Number: _____

Email Address: _____

Would you like to be contacted by Asbex Ltd? YES / NO
(Customers will be contacted within 7 business days of receiving feedback)
**If yes, please make sure the contact info above is complete and correct*

How would you like to be contacted? TELEPHONE / EMAIL / MAIL

Thank you for your feedback.

Email: ottawa@asbex.net
Telephone: 613-228-1080
Fax: 613-228-1019
Mail: Asbex Ltd. 200-2280 Stevenage Drive, Ottawa, Ontario, K1G3W3 **Attention: Mr. Scott Jenkins**